



### Feedback Process, Analysis and Action Taken.

#### **METHOD FOLLOWED FOR FEEDBACK COLLECTION**

- This is taken one week before the end of each semester in the questionnaire format
- The suggestions/complaints/appreciations from the students are shared with the concerned Guardian teacher, Mentors, Academic In-charge and HODs.
- The teachers are counseled in case if the feedback is poor by the Academic In-charge, HOD, senior staff member of the department and Principal.
- The feedback was analyzed and a report was generated for each faulty for every subject.
- As a corrective measure against possible prejudices, 10% of average and worst opinions are not considered while analyzing the feedback.

#### **Feedback Key Points**

- Feedback collected for all courses: **YES**
- Specify the feedback collection process: Online by Vmedulife Software
- Percentage of students who participated: 70 %
- Specify the feedback analysis process: By Feedback Evaluation Committee
- Basis of reward / corrective measures, if any: Based on Feedback Analysis.
- Number of corrective actions taken in the last three years: 03

#### **Process of feedback analysis:**

A standard feedback questionnaire is collected from the students at the end of every semester/year.

- The system of feedback collection is Online by Vmedulife Portal through individual Log in of Students
- Collected feedback is scrutinized by the head of department and Incharge of Feedback.
- The feedback is quantified.
- All the parameters mentioned in the feedback form are analyzed.
- Effectiveness of teaching and comprehensive ability of the teachers are analyzed



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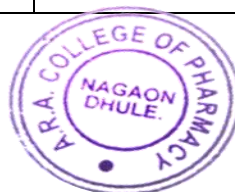
- All the comments written by the students in the feedback forms are communicated to the respective faculty members along with their feedback levels to know their strengths and weaknesses and to enhance their teaching skills.

**Action taken on Feedback Analysis:**

- Software for demonstrating pharmacology practical were procured to make students more clear about dissection procedures of animals.
- Working of different equipments/devices and their functions were demonstrated for better understanding of students.
- Book bank facility in library was strengthened.
- Students were encouraged to participate in youth festivals.
- Regular organization of seminars/conferences.
- Personality development classes were organized for all student

**Feedback analysis and percentage of student participation**

Sr. No.	Particulars	Remark
1	Feedback collected for all courses?	YES
2	Specify the feedback collection process	<ul style="list-style-type: none"> <li>• Online collection and analysis of Feedback by</li> <li>• Analysis of Feedback form,</li> </ul> Corrective measures if any.
3	Who collects the feedback?	Vmedulife Software In-charge.
4	When feedback is collected?	Once in each semester after completing the last Sessional Theory Exam
5	Percentage of students participating	Up to 70%



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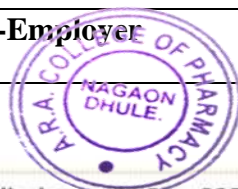
**Particulars of feedback analysis process**

Sr. No.	Particulars	Remarks
1	Mode of Feedback	Online
2	Metrics Considered	Teaching method, Understanding, learning feedback etc.
3	Conclusions	Strength & weakness of a teaching process and Facilities
4	Action Taken	Teaching effectiveness for self-awareness Correction in methodology to identify weakness and overcome the same to fulfill students expectations

**Types of Feedback from different Stakeholders**

Feedback Type	Importance
Student Feedback (About Course and Facilities)	To understand student's problems about course & to rectify them Feedback regarding design and review of syllabus (Semester/year wise for each subject)
Teaching Staff Feedback	This study investigates faculty perceptions of and reaction to student's structured feedback on various aspects of their teaching. It begins by reviewing the literature on student evaluations of teaching and on the important issues associated with performance feedback in general.
Alumni Feedback	The purpose of this survey is to help us understand how well this course enabled the student to learn & get transformed at predetermined level, and how faculty can improve the way this course is presented in the future.
Employer Feedback	This will help institute for improving contents of every aspects of program

Sr. No.	Particulars
1	Filled in Sample Feedback Analysis-Student Course
2	Filled in Sample Feedback Analysis -Student Infrastructure
3	Filled in Sample Feedback Analysis -Teaching Staff
4	Filled in Sample Feedback Analysis -Alumni
5	Filled in Sample Feedback Analysis -Employer



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### Feedback Analysis

**Title:** Student Course Feedback  
**Academic Year:** 2018-19  
**Class:** B. Pharmacy  
**Details :** Activity

Total number of response(s): 371 / 371

Question	Value	No. of response(s)	Response value	Response %
Did you take up this course out of your own will or by force?				
● Own Will	5	20	100	95.24
● By Force	4	1	4	3.81



Question	Value	No. of response(s)	Response value	Response %
Do you think in the current syllabus whether proper emphasis is given on fundamentals?				
● Excellent	5	10	50	47.62
● Very Good	4	5	20	19.05
● Good	3	6	18	17.14
● Satisfactory	2	0	0	0.00
● Poor	1	0	0	0.00



Question	Value	No. of response(s)	Response value	Response %
Do you find enough time to study at home/hostel because of the program structure?				
● Yes	5	19	95	90.48
● No	4	2	8	7.62



Question	Value	No. of response(s)	Response value	Response %
Is your level of interest still the same as in the beginning or increased or decreased?				
● Increased	5	14	70	66.67
● Decreased	4	4	16	15.24
● Remains same	3	3	9	8.57



Question	Value	No. of response(s)	Response value	Response %
Whether all contents relevant to subject have been covered in present course structure?				
● Excellent	5	10	50	47.62
● Very Good	4	9	36	34.29
● Good	3	2	6	5.71
● Satisfactory	2	0	0	0.00
● Poor	1	0	0	0.00



Question	Value	No. of response(s)	Response value	Response %
Whether the course structure is properly organised?				
● Excellent	5	8	40	38.10
● Very Good	4	7	28	26.67
● Good	3	5	15	14.29
● Satisfactory	2	0	0	0.00
● Poor	1	1	1	0.95



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Question	What is your opinion for inclusion of modern/advance topics in the course syllabus?			
Answer	Value	No. of response(s)	Response value	Response %
Excellent	5	10	50	47.62
Very Good	4	8	32	30.48
Good	3	2	6	5.71
Satisfactory	2	1	2	1.90
Poor	1	0	0	0.00



Question	Overall rating of the course?			
Answer	Value	No. of response(s)	Response value	Response %
Excellent	5	10	50	47.62
Very Good	4	4	16	15.24
Good	3	6	18	17.14
Satisfactory	2	1	2	1.90
Poor	1	0	0	0.00



Question	Whether the course exposed you to new knowledge and practices of your field?			
Answer	Value	No. of response(s)	Response value	Response %
Strongly disagree	5	6	30	28.57
Strongly Agree	4	15	60	57.14



Question	Will you recommend this course to your colleagues?			
Answer	Value	No. of response(s)	Response value	Response %
Very Strongly	5	20	100	95.24
Not at all	4	1	4	3.81



Achieved Scope for improvement



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### Feedback Analysis

Title: Student Feedback- Infrastructure  
Academic Year: 2018-19  
Class: B. Pharmacy  
Details: Activity

Total number of response(s): 371 / 371

Question	Share your opinion about classroom facilities. (Projectors, Seating arrangements, Black Board etc.)			Response value	Response %
Answer	Value	No. of response(s)			
Excellent	5	201	1005	54.17	
Very Good	4	138	552	30.00	
Good	3	17	51	2.50	
Satisfactory	2	16	32	1.67	
Poor	1	0	0	0.00	



Question	Share your opinion about equipment's / materials for practical in Pharmaceutics Lab? (Glassware, Chemical, Equipments)			Response value	Response %
Answer	Value	No. of response(s)			
Excellent	5	150	750	41.67	
Very Good	4	120	480	26.67	
Good	3	90	270	15.00	
Satisfactory	2	0	0	0.00	
Poor	1	0	0	0.00	



Question	Share your opinion about equipment's / materials Dept. of Pharmaceutical Chemistry (Including Central Instrumentation Room) (Glassware, Chemicals, Equipments)			Response value	Response %
Answer	Value	No. of response(s)			
Excellent	5	138	690	37.50	
Very Good	4	126	504	26.67	
Good	3	91	273	15.00	
Satisfactory	2	11	22	1.67	
Poor	1	0	0	0.00	



Question	Share your opinion about equipment's / materials Dept. of Pharmacology (Glassware, Chemicals, Equipments)			Response value	Response %
Answer	Value	No. of response(s)			
Excellent	5	128	640	33.33	
Very Good	4	111	444	23.33	
Good	3	126	378	20.00	
Satisfactory	2	18	36	1.67	
Poor	1	0	0	0.00	



Question	Share your opinion about equipment's / materials Dept. of Pharmacognosy (Glassware, Chemicals, Equipments)			Response value	Response %
Answer	Value	No. of response(s)			
Excellent	5	124	620	33.33	
Very Good	4	123	492	26.67	
Good	3	77	231	12.00	
Satisfactory	2	31	62	3.33	
Poor	1	16	16	0.83	



Question	Please rate the library facilities (Books, Journals, newspaper)			Response value	Response %
Answer	Value	No. of response(s)			
Excellent	5	138	690	37.50	
Very Good	4	123	492	26.67	
Good	3	93	279	15.00	
Satisfactory	2	17	34	1.67	
Poor	1	0	0	0.00	



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Question	Share your opinion about SPEED AND AVAILABILITY of internet			
Answer	Value	No. of response(s)	Response value	Response %
◆ Excellent	5	125	625	33.33
◆ Very Good	4	154	616	33.33
◆ Good	3	61	183	10.00
◆ Satisfactory	2	31	62	3.33
◆ Poor	1	0	0	0.00



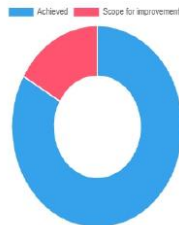
Question	Rate the sports facilities and equipments in institutes?			
Answer	Value	No. of response(s)	Response value	Response %
◆ Excellent	5	109	545	20.17
◆ Very Good	4	79	316	16.67
◆ Good	3	167	501	27.50
◆ Satisfactory	2	31	62	1.67
◆ Poor	1	0	0	0.00




Question	Do you have canteen facility?			
Answer	Value	No. of response(s)	Response value	Response %
◆ YES	2	345	690	87.50
◆ NO	1	26	26	6.67



Question	Do you have Drinking water facility?			
Answer	Value	No. of response(s)	Response value	Response %
YES	2	354	708	95.83
NO	1	17	17	0.00



  
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### Feedback Analysis

**Title:** Teaching Staff Feedback  
**Academic Year:** 2018-19  
**Class:** B. Pharmacy  
**Details:** Activity

Total number of response(s): 23

Question	How do you rate the overall atmosphere at your institution?			
Answer	Value	No. of response(s)	Response value	Response %
Excellent	5	13	80	68.96
Very good	4	7	28	24.13
Good	3	2	6	5.17
Satisfactory	2	1	2	1.72
Poor	1	0	0	0



Question	How would you rate the overall reputation of our pharmacy college?			
Answer	Value	No. of response(s)	Response value	Response %
Excellent	5	15	75	72.11
Very good	4	6	24	23.07
Good	3	1	3	2.88
Satisfactory	2	1	2	1.92
Poor	1	0	0	0



Question	Are the faculty members in our pharmacy college knowledgeable and experienced in their respective fields?			
Answer	Value	No. of response(s)	Response value	Response %
Excellent	5	18	90	84.90
Very good	4	2	8	7.54
Good	3	2	6	5.66
Satisfactory	2	1	2	1.88
Poor	1	0	0	0



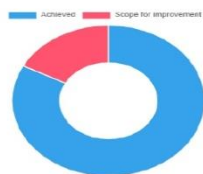
Question	Do you think the college provides adequate career counseling and guidance to pharmacy students?			
Answer	Value	No. of response(s)	Response value	Response %
Excellent	5	11	55	57.29
Very good	4	7	28	29.16
Good	3	3	9	9.37
Satisfactory	2	2	4	4.16
Poor	1	0	0	0



Question	What aspects of the college do you appreciate the most?			
Answer	Value	No. of response(s)	Response value	Response %
Excellent	5	8	40	43.95
Very good	4	9	36	39.56
Good	3	3	9	9.89
Satisfactory	2	3	6	6.59
Poor	1	0	0	0



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**Feedback Analysis**

**Title:** Alumni Feedback  
**Academic Year:** 2018-19  
**Class:** B. Pharmacy

Total number of response(s): 35/35

Question	How would you evaluate your understanding of several pharmaceutical sciences subjects?			
Answer	Value	No. of response(s)	Response value	Response %
Excellent	5	20	100	68.02
Very good	4	7	28	19.04
Good	3	3	9	6.12
Satisfactory	2	5	10	0.06
Poor	1	0	0	0



Question	How effectively did your college education prepare you for your academic or professional career?			
Answer	Value	No. of response(s)	Response value	Response %
Excellent	5	29	145	74.35
Very good	4	8	32	16.41
Good	3	2	6	3.07
Satisfactory	2	6	12	6.15
Poor	1	0	0	0



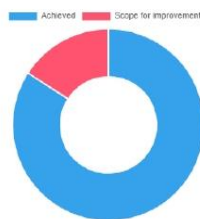
Question	What degree do you think you comprehend the value of and your capacity for lifelong learning?			
Answer	Value	No. of response(s)	Response value	Response %
Excellent	5	21	105	70.46
Very good	4	6	24	16.10
Good	3	4	12	8.05
Satisfactory	2	4	8	5.36
Poor	1	0	0	0



Question	How do you assess the courses you took in college in relation to your present profession / occupation?			
Answer	Value	No. of response(s)	Response value	Response %
Excellent	5	18	90	61.22
Very good	4	9	36	24.48
Good	3	5	15	10.20
Satisfactory	2	3	6	4.08
Poor	1	0	0	0



Question	How effectively do you think you know the basics of pharmacy?			
Answer	Value	No. of response(s)	Response value	Response %
Excellent	5	17	85	60.28
Very good	4	8	32	22.69
Good	3	4	12	8.51
Satisfactory	2	6	12	8.51
Poor	1	0	0	0



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**Feedback Analysis**

**Title:** Employer Feedback  
**Academic Year:** 2018-19  
**Class:** B. Pharmacy

Total number of response(s): 8/8

Question	How do you rate the graduate's knowledge in the various subjects of pharmaceutical sciences?			
Answer	Value	No. of response(s)	Response value	Response %
● Excellent	5	4	20	60.60
● Very good	4	2	8	24.24
● Good	3	1	3	9.09
● Satisfactory	2	1	2	6.06
● Poor	1	0	0	0



Question	How do you rate the structure of the curriculum in providing in-depth education in the area of pharmaceutical sciences?			
Answer	Value	No. of response(s)	Response value	Response %
● Excellent	5	3	15	
● Very good	4	3	12	
● Good	3	1	3	
● Satisfactory	2	1	2	
● Poor	1	0	0	0



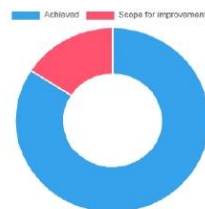
Question	How do you rate the graduate's ability to apply the principles learned from various pharmaceutical sciences?			
Answer	Value	No. of response(s)	Response value	Response %
● Excellent	5	3	15	
● Very good	4	3	12	
● Good	3	1	3	
● Satisfactory	2	1	2	
● Poor	1	0	0	0



Question	How do you rate the graduate's understanding of his/her ethical and professional responsibilities?			
Answer	Value	No. of response(s)	Response value	Response %
● Excellent	5	3	15	44.14
● Very good	4	4	16	47.05
● Good	3	1	3	8.82
● Satisfactory	2	0	0	0
● Poor	1	0	0	0



Question	How do you rate the graduate's ability to function in teams?			
Answer	Value	No. of response(s)	Response value	Response %
● Excellent	5	2	10	32.25
● Very good	4	4	16	51.61
● Good	3	1	3	9.67
● Satisfactory	2	1	2	6.45
● Poor	1	0	0	0



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